

## CLARIFICATION(S) No. 1

<b>Purchaser:</b>	<b>Ministry of Justice (MOJ) of the Republic of Armenia and the Office of the Prime Minister of the Republic of Armenia</b>
<b>Project:</b>	<b>Fourth Public Sector Modernization Project (PSMP4)</b>
<b>Contract title:</b>	<b>Procurement of the e-Notary System</b>
<b>Country:</b>	<b>Republic of Armenia</b>
<b>Loan No.:</b>	<b>9338-AM</b>
<b>RFP No:</b>	<b>PSMP4-GO-RFP-1.2.6/1</b>

Dear Prospective Proposers,

With reference to requests for clarification received from prospective proposers, please find below the question and the corresponding clarification:

<b>Questions/Requests for clarification</b>	<b>Answers/Clarifications:</b>
1. The ToR provides a list of external systems to be integrated with the e-Notary system via the X-Road interoperability platform. What shall be the Supplier's responsibility in cases where some of these systems do not exist or are not ready for integration through X-Road?	<p>The Supplier shall ensure that the System is designed to support future integration with external systems via the X-Road platform, in accordance with Clause 1.2.7.1 of Section VII (Purchaser's Requirements) of the RFP.</p> <p>In cases where the external systems listed in the ToR do not exist or are not ready for integration at the time of implementation, the Supplier shall not be responsible for their development, availability, or readiness. However, the Supplier shall implement temporary alternative mechanisms, including manual data entry functionalities, to ensure continuity of operations until such integrations become available, in line with Clause 1.2.7.5 of Section VII (Purchaser's Requirements) of the RFP.</p> <p>Additionally, regarding Clause 2.7.1, the System shall be designed to support the integration of new modules without requiring significant structural changes, thereby ensuring scalability and future extensibility.</p>
2. During notarial transactions, various documents must be submitted by the parties. Does the new e-Notary system provide functionality to extract information from uploaded documents (e.g., through AI tools or machine-readable formats), or should all data extraction and entry be performed manually by the notary or their staff?	<p>The RFP does not require automatic extraction of data from uploaded documents (e.g., via AI/OCR). In cases where data is not available through interoperable systems or is unstructured, it shall be entered manually by the notary or authorized users, in accordance with Clause 1.2.7.5 of Section VII (Purchaser's Requirements) of the RFP. Also, the new e-Notary system shall follow the once-only principle, prioritizing the automatic retrieval and reuse of data from external systems via X-Road, where available, in accordance with Clause 1.2.7 of Section VII (Purchaser's Requirements) of the RFP.</p>
3. Given the expected large volume of data to be processed (documents, video conference recordings, logs), please clarify which party will be responsible for the costs of server infrastructure and associated resources. If the Supplier is required to bear these costs, please specify the duration of responsibility, provide the expected sizing or estimated capacity requirements (e.g., storage, computing power, scalability), and clarify whether the infrastructure should be provided as on-premises physical	<p>The Proposer shall propose a cloud-based infrastructure for the system's testing, production, and backup environments throughout both the development and maintenance periods, as specified in Clauses 3.2 and 1.3.1.5 of Section VII (Purchaser's Requirements) of the RFP. No physical servers (either on-premises or co-located) are required under the RFP.</p> <p>Please be informed that, at this stage of the procurement process, only the overall volume of data currently stored in the AENIS system can be disclosed. The total data volume is approximately 18 TB, including files, databases, and other assets, all of which must be carefully migrated to the new system.</p>

<p>servers or if cloud-based services would be acceptable. Within the framework of the procurement process for the "Procurement of the e-Notary System" (RFP No: PSMP4- GO-RFP-1.2.6/1), we kindly request you to provide detailed information concerning the composition and volume of data subject to migration from the existing system. Specifically, we would appreciate details regarding:</p> <ol style="list-style-type: none"> <li>1. The estimated size of the database (in GB or number of records).</li> <li>2. The structure/schema of the current MySQL-based "AENIS" system to be migrate.</li> </ol>	<p>Detailed information regarding the database structure and schema of the existing MySQL-based "AENIS" system will be shared with the successful bidder following contract signature.</p> <p>Additionally, the system is expected to handle approximately 1,200,000 transactions per year.</p> <p>In accordance with Section IV (Price Schedules) and Section VII, Paragraph 1.2.6 of the RFP, the Supplier shall include all infrastructure-related costs, as well as monthly operational overheads, in its financial proposal.</p>
<p>4. The ToR mentions that testing of the new e-Notary system should be conducted with the participation of the Notary Chamber and three notaries specified in the ToR. Could you please clarify how their involvement will be coordinated and how the testing activities should be carried out in this case?</p>	<p>The QA process, including testing planning, execution support, defect management, and coordination, shall be under the responsibility of the Supplier, in accordance with the requirements of the Request for Proposals (RFP).</p> <p>Regarding the activity "Pilot testing of the information system in the Notary Chamber and with three notaries (MOJ, NC, N-1, N-2, N-3)" specified in the Implementation Schedule Table of the RFP, this activity shall be carried out by the Supplier in cooperation with the Purchaser.</p> <p>The designated participants (the Notary Chamber and the three notaries N-1, N-2, N-3) shall participate in User Acceptance Testing as end users, executing predefined test scenarios in a test/staging environment provided by the Supplier. The Supplier shall ensure full technical support, system readiness, and defect management throughout the testing process.</p>

Thank you for your continued interest.

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