

## GENERAL PROCUREMENT NOTICE

Republic of Armenia  
Fourth Public Sector Modernization Project  
GENERAL PROCUREMENT NOTICE  
Loan No. 9338-AM  
Project ID No. P176803

The Republic of Armenia *has received* financing in the amount of EUR 26.5 million (US\$29.9 million equivalent) from the World Bank toward the cost of the Fourth Public Sector Modernization Project, and it intends to apply part of the proceeds to payments for goods, non-consulting services and consulting services to be procured under this project.

The project will include the following components

- 1. Modernization of the public administration**
  - 1.1. Improve the efficiency of the civil service administration,
  - 1.2. Improve the efficiency and compliance of justice services and judicial processes,
  - 1.3. Support the modernization of systems of the new Ministry of Interior.
- 2. Digital service delivery**
  - 2.1. Modernization of the tax and customs administration systems aimed at improving the efficiency of revenue mobilization,
  - 2.2. Strengthening of central government service delivery,
  - 2.3. Support of local governments through the piloting of activities related to re-engineering databases, data infrastructure and computing systems aimed at aligning business processes with central government agencies' business processes and digitalization of local public services.
- 3. Data management and digital infrastructure**
  - 3.1. Enhance the efficiency and security of digital infrastructure,
  - 3.2. Improve the resilience to cyber threats of the Borrower's digital infrastructure and assets,
  - 3.3. Improve the application of data science, machine learning and artificial intelligence in GovTech.
- 4. Project management**

Procurement of contracts financed by the World Bank will be conducted through the procedures as specified in the World Bank's *Procurement Regulations for IPF Borrowers (dated November 2020) (Procurement Regulations)*, and is open to all eligible firms and individuals as defined in the *Procurement Regulations*. After project negotiations, the World Bank shall arrange the publication on its external website of the agreed initial procurement plan and all subsequent updates once it has provided a no objection.

Specific procurement notices for contracts subject to open international competitive procurement will be announced, as they become available, in [\*UN Development Business online\*](#), on the World Bank's external website and [www.gnumner.am](http://www.gnumner.am), on the electronic portal of free access.

Interested eligible firms and individuals who would wish to be considered for the provision of goods, non-consulting services and consulting services for the above mentioned project, or those requiring additional information, should contact the Borrower at the address below:

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